

## Wills Groups signs agreement with Urgent Technology to provide API eMaintenance SaaS



### Facts at a glance

**Product:** API eMaintenance

**Country:** USA

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### About the Willis Group

The Wills Group, Inc., through its subsidiaries, operates and distributes petroleum products in the Mid-Atlantic area to retail gas stations and convenience stores in Maryland, Delaware, and Virginia. They also provide heating oil, propane, and HVAC equipment in the Mid-Atlantic Market. In addition, its convenience stores provide food products and fuel, as well as breakfast, lunch, and dinner options. Further, the company provides franchise opportunities. The Wills Group, Inc. was founded in 1926 and is based in La Plata, Maryland.

Urgent Technology is pleased to announce that it has been awarded a contract with the Wills Group to provide Facility Management and Maintenance Solutions to its over 200 convenience store locations. Urgent’s web based facilities enterprise software will be utilized by The Wills Group to manage all their maintenance requests, including scheduling of routine planned maintenance activities, contractor management, compliance testing tasks and asset management. Urgent’s solution will provide The Wills Group complete transparency and real time management of the entire contractor lifecycle from safety and certification to performance management and invoicing.

Ron Thompson, the Project Manager with The Wills Group commented, “After reviewing several products, it was clear to us that API eMaintenance provided the essential features we needed to efficiently streamline our maintenance practices. We were drawn to the web-based portal and its ability to provide real-time data to our stakeholders. From invoicing and incident reporting to preventative maintenance and asset management, this system provides the flexibility we need, as well as adaptability for future growth. With a strong customer service back drop, it’s the perfect tool to manage our maintenance needs.”

API eMaintenance has a proven track record of helping companies reduce both time and labor for their facilities management, providing them time for value-add projects or the ability to reduce overall maintenance costs. “Our dedication to retail petroleum and convenience stores in particular has made it possible for companies the size of the Wills Group to have a simple, cost-effective solution to automate their maintenance and compliance processes. Current API eMaintenance clients have recognized cost savings as early as 6 months after implementation due to our ability to implement and get them up and running in record time,” stated Jesse Klebba President of North America at Urgent Technology.

## About Urgent Technology

Urgent is a leading Facility Management provider in the FM and service industry. Urgent helps customers to improve the performance of their facilities, infrastructure, and assets. By driving behavior and the way work gets done, Urgent facilitates significant savings in hidden contractor charges and costs. Improving the way labor is deployed and accounted for, in effect we are delivering a best practice. Behind the simplicity of the user interface is a complex capability. Since Urgent eMaintenance was first trialed with BP in the UK back in 2003, it has gone from strength to strength; being rolled out worldwide across the BP network, to over 20,000 retail sites. Today eMaintenance is being used by companies in 16 countries. Across a wide variety of sectors, including food, healthcare & retail, Urgent eMaintenance is seen as an essential tool for any company looking to save money from their maintenance activity, through total transparency and performance management.

## About Api eMaintenance

Urgent Technology has collaborated with the American Petroleum Institute to deliver eMaintenance solutions. API is the oil and natural gas industry's main trade association in the USA. API endorses the eMaintenance system as the leading maintenance and asset management software.

API eMaintenance is an online maintenance management solution that allows you to log, take action, track and report on all your maintenance requests. Designed specifically for the petroleum industry, API eMaintenance covers a broad range of maintenance solutions, including facility management, asset management and preventative maintenance modules. This affordable solution can save you time and money by eliminating the need for costly call centers, automating your entire maintenance request workflow. It helps keep you compliant with rules and regulations and reduces paperwork at the same time.

For further information please contact Jesse Klebba President of North America at Urgent Technology 312-241-1974



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